

**Castle, Hyson Green & Arboretum and Radford Area Committee:
16th September 2020**

Title of paper:	Ward Performance Report	
Director(s)/ Corporate Director(s):	Andrew Errington Director of Community Protection	Wards affected: Castle Hyson Green & Arboretum Radford
Report author(s) and contact details:	Linda Wright, Neighbourhood Development Officer 0115 8838467 linda.wright@nottinghamcity.gov.uk Gursharan Singh Nijran, Neighbourhood Development Officer gursharan.nijran@nottinghamcity.gov.uk Tel: 0115 8833734	
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Date of consultation with Portfolio Holder(s) (if relevant)	Not Applicable.	
Relevant Council Plan Key Theme:		
Nottingham People		X
Living in Nottingham		X
Growing Nottingham		X
Respect for Nottingham		X
Serving Nottingham Better		X
Summary of issues (including benefits to citizens/service users):		
This report focusses on current priorities and issues facing the three wards, Castle, Hyson Green & Arboretum and Radford and gives details of forthcoming events and activities. It also highlights the latest issues now being addressed through regular Neighbourhood Action Team (NAT) meetings.		
Recommendation(s):		
1	To note the progress on Ward priorities and other supporting information including the issues being addressed by each Neighbourhood Action Team, and upcoming opportunities for citizens to engage (Appendices 1,2 and 3).	

1 Reasons for recommendations

- 1.1 Each ward has agreed priorities, which link to the City Council's current ambitions contained in the latest City Council Plan 2019-2023. Actions for each priority are developed and led by appropriate service teams and partnerships. These priorities are updated for each Area Committee, taking into account discussions at NAT meetings and various groups and activities involving Councillors, residents and local groups.
- 1.2 The events and activities detailed in the report take into account the work undertaken by Neighbourhood Development Officers (NDO's) with partner organisations within the

wards. It shows the range of activity in place across the neighbourhoods to improve social cohesion and tackle priorities at a ward and area level.

2 Background (including outcomes of consultation)

- 2.1 Each ward manages a set of priorities and key issues through regular meetings of the NAT. These meetings are led by NDO's and supported by core partners including: Nottingham City Homes (NCH), Neighbourhood Policing, Community Protection, Early Help, City Services/Waste Management, Fire and Rescue Service, Employment and Skills and Health.
- 2.2 Ward Councillors are also invited to participate in these meetings.
- 2.3 Ward priorities are identified through a range of sources including Citizens, Councillors, Partners and Officers and current issues will be updated for each area committee.
- 2.4 Area Committee Chairs will be invited to review the latest Ward Reports to ensure that the format is accessible for Councillors and community representatives and that there is sufficient consistency across all areas.
- 2.5 The current individual Ward Priorities, Key Issues and Opportunities for Engagement for Castle, Hyson Green & Arboretum and Radford are shown in Appendices 1, 2 and 3 respectively and will be updated for each Area Committee.

3 Other options considered in making recommendations

- 3.1 None

4 Finance comments (including implications and value for money/VAT)

- 4.1 None

5 Legal and procurement comments (including risk management issues, and legal, Crime and Disorder Act and procurement implications)

- 5.1 None

6 Strategic Assets & Property colleague comments (for decision relating to all property assets and associated infrastructure) (Area Committee reports only)

- 6.1 None

7 Equality Impact Assessment (EIA)

- 7.1 Has the equality impact of the proposals in this report been assessed?

No

X

EIA is not required as this is not a new or changing policy, service or function. Appendices 1, 2 and 3 highlight the forthcoming opportunities for citizens to engage in events and activities in their neighbourhoods

8 List of background papers other than published works or those disclosing confidential or exempt information

8.1 None

9 Published documents referred to in compiling this report

9.1 None

Appendix 1 – Hyson Green & Arboretum Ward – Priorities

Neighbourhood Nottingham

Priority	Progress since last area committee	Lead
<p>Improve the visual appearance of the Ward.</p> <ul style="list-style-type: none"> • Deep Cleans (Minimum 1 per month) • Reduce fly tipping/litter • Reduce dog fouling • Reduce bins on Street <p>Attain a 4* rating by NCH tenant inspectors (The rating now includes opportunities for involvement, partnership working alongside the cleanliness of the estate above the city Cleansing score of 86)</p>	<p>Jan – Jun Areas Deep Cleaned:</p> <ul style="list-style-type: none"> • Bridlington Park, Hazelwood Road, Addison Street, Brushfield Street. Gregory Boulevard, Southey Street, Colville Park and Mount Hooton Street. During Lock down most of City services work was reduce to only delivering litter picking, fly tips removed and basic street cleansing. Staff were asked to support waste management to ensure the bins were emptied. It was important to ensure social distancing for staff and many were off self-isolating. • Forest Rec, on-going drug/Alcohol related waste and related ASB, saw a reduction as rough sleepers were given accommodation due to the lock down, as they by law were required to socially isolate. • Peppers Gardens was also closed to ensure residents using ASDA, had space to social distance and would not be approached by street beggars. Overall, there had been an improvement of drug/Alcohol related ASB there. 	<p>Street Scenes</p> <p>Neighbourhood Management</p> <p>Nottingham City Homes</p> <p>HMO Team</p> <p>Community Protection</p>

	<ul style="list-style-type: none">• St Paul Avenue was given another bin store for the 1100 bins. In addition, this area will be jet washed and rubbish cleared from under the 1100 bins once a month. Some Street drinkers, drug/alcohol abusers were displaced from Peppers Gardens decided to standing on the corner of the street junction of Radford Road and others took to sitting in Kirkstead Park.• Caulton Street, Belper Road, Hawsley Road and Bentinck Road are ASB hotspots for fly tipping, with overflowing bins residents and black bags on street. Street Scenes, the CPOs and waste management teams have planned to do a monthly bin audit to ensure residents and businesses know how to dispose of their waste appropriately, in addition, they have the correct number of bins to resolve this issue.• The student areas are still experiencing issues with bins on street and contaminated bins, especially on Cromwell Street, Portland Road, Addison Street and Alpha Terrace. There were a few occasions bin collections were missed in the ward. Increasing residents' complaints regarding litter on streets.• There was a large increase of complaints about the amount of litter in student areas	
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	<p>during lock down. In particular, the Arboretum Rec was regularly being strewn with litter left and debris from portable barbeques allegedly left by students once bins were full, plus they were climbing over the wall to get out of the park in the evening as they refused to leave at closing time. A meeting was called with all of the stakeholder to resolve this situation.</p> <ul style="list-style-type: none">• The student officer will be expected to liaise with both of the universities to deliver proactive actions, planned to take place as part of the annual Student week of action, to be delivered in October. To ensure if there is another lock down a process is put in place to deal with any eventualities quickly.• Fly tipping, x 0 removed year to date (YTD). No data provided for second quarter.• Dog fouling incidents reported YTD- No data provided for second quarter.• Graffiti removed x0 year to date (YTD) - No data provided for second quarter.• The cleansing score rating (city average is 86.)- No data provided for second quarter.• Monthly ward walks X3 were delivered,	
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	<p>attended by Cllrs up to March. The Arboretum Working Group x3, continued with officers/partners, who were not excluded, due to lock down measures, like the CPOs and Police.</p> <ul style="list-style-type: none"> • Peppers Gardens/Cricketers Pub -There is still group of street drinkers that congregate on site, increasingly leaving their paraphernalia behind. Enforcement agencies have increased action on site, using a Section 4 Public Order for begging, to remove perpetrators. Plus the police and CPOs are liaising with the managers of Asda. In order to gather evidence to prosecute persistent offenders who aggressively beg in the ward. (This process was slowed down due to Covid 19 restriction). There was increased activity on the site of the pub as Peppers Gardens was closed. The landlord needs to be contacted to clean the site to remove drug paraphernalia. <p>(Stats are taken from the June 2020 Crime Drug Partnership NAT Report)</p>	
<p>Promote community cohesion</p> <ul style="list-style-type: none"> • Increase participation and Volunteering • Deliver activities/events. 	<ul style="list-style-type: none"> • Jan – June • The Arboretum Residents and Tenants Association, met x1 to discuss drug/alcohol abuse and prostitution in the area. However, there was no reduction in this activity even though people were expected to socially 	<p>Neighbourhood Management</p>

<p>(Ward Pledge: Work with community groups to promote community cohesion, awareness of local initiatives and sustainable communities)</p>	<p>distance.</p> <ul style="list-style-type: none"> • During lockdown residents' complaints increased as they expressed a need for improved street cleaning, especially around Addison Street, Colville Street, Alpha Terrace and Newstead Grove. There was an increase of complaints, are in relation to bins on Street/fly tipping. • Complaints related to student noise/parties were the highest known to the area, because of lock down. Both universities were been made aware of the issues and took appropriate action to resolve them with support from other partners. • St Pauls and Pleasant Row Tenants Residents Association, met 2x during this period. Their focus was to reduce ASB fly tipping/ litter and remove the displaced street drinkers/drug abusers from their street and the alleyway behind Ladbrokes. • Hyson Green Youth Club developed and delivered a hot luncheon service, for isolated members of the community working in partnership with the Marcus Garvey Action Group. With a limited number of free meals for the elderly on low income or who could not get out to shop or unable cook for themselves. 	
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	<ul style="list-style-type: none">• The Mount Zion Church continues to work with the homeless and food bank users from across the ward. They increased support greatly as the numbers of residents in need increased, during lockdown. They were vital partner along with Himmah when it came to providing immediate food support via the Neighbourhood Action Team for urgent cases.• The Vine Community Centre, set up a hot meal and befriending service, for isolated people in the ward. Supported with local Councillor funding during the lock down period.• The Matthew project was set up to provide another food bank in the ward, to support anyone in the community without a formal referral. This long term resource will serve to reduce the effects of food poverty after lock down and support families over the summer holiday period. They also received local Councillor funding for a storage freezer.• Partnership work with Himmah and Idee Roma, was given additional Councillor funds, to deliver food packs to 100 families. The packs contained for example hand sanitiser, masks, art & craft materials. Families across Nottingham, mainly in	
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	Hyson Green, Forest Fields, Aspley, Radford and Sneinton wards were targeted. They were also tasked, to reinforce government COVID 19 guide lines within this community.	
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Safer Nottingham

Priority (NAT, Ward Pledges, Ward priorities)	Progress since last area committee	Lead
(Ward Pledge: Raise the quality of private and rented housing by identifying rouge land lords by taking action against them.)	<ul style="list-style-type: none"> • The trend for June shows burglary residential has decreased 9%. There were 37 incidents YTD. • Operation Graduate continues in the student areas. • The footpath to the alleyway at Birkin Avenue has now been fixed. The gate still needs to be installed. (On hold due to lock down restrictions) <p>(Stats are taken from the June 2020 Crime Drug Partnership NAT Report)).</p>	Police

<p>Reduce violent crime in the ward (by 20% per annum noted in the City Plan)</p> <ul style="list-style-type: none"> • Raise awareness of Domestic Violence • Reduce Anti- Social Behaviour relating to Alcohol/Drug use on street. <p>(Ward pledge: Reduce anti-social behaviour in the ward by working with the Police, CPO's and Council's Licensing team)</p>	<ul style="list-style-type: none"> • The trend for June, shows violence has decreased during this period by 22% YTD. There were 222 incidents, 2020/21. • The trend for this period shows, a 33% decrease of reported domestic violence, being 55 incidents YTD. • The trend shows, alcohol offenses of 105 incidents which is a 52% increase of offences YTD 2020/21. Compared to 69 incidents in 2019/29 YTD. • ASB Noise - The trend shows, noise offenses of 744 incidents which is 84% decreased of offences YTD 2020/21. Compared to 404 incidents in 2019/20 YTD. <p>(Stats are taken from the June 2020 Crime Drug Partnership NAT Report)</p>	<p>Police</p> <p>Community Protection</p>
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Families Nottingham

Priority (NAT, Ward Pledges, Ward priorities)	Lead	Progress since last area committee
<p>Increase participation of families in local activities in the ward</p> <ul style="list-style-type: none"> • Promote play and youth activities • Create opportunities for families to come together at community events • Keeping children and young people safe 	<p>For Jan- February;</p> <ul style="list-style-type: none"> • Citywide activities timetables for term time and school holidays were available on the Ask Lion website. • Play and Youth workers, recognising early signs and using the referral pathways, egs CAMHS, YOT, YPP, Children Family direct, CSE 	<p>Children and Families team.</p>
<p>Children and Families to deliver key themed priorities across the ward;</p> <ul style="list-style-type: none"> • A learning City. • Resilience in children, families and communities. • Healthy minds and relationships. • Keeping children and young people safe 	<ul style="list-style-type: none"> • Provide activities / projects to support and develop Children & Young in 2019/29 : • Physical activities • Emotional wellbeing / Mental health / self-help Support • Identifying positive healthy relationships • Social media • Drugs and alcohol • Challenging behaviour • Knife crime/ criminal exploitation • Delivery of citywide activities to promote integration • Play and Youth workers, recognising early signs and using the referral pathways • Deliver programmes that support independence, emotional wellbeing. • Delivery of activities, which will open up discussions about knives, weapons and the consequences of using them. 	

<p>(Ward Pledge: Regenerate Kirkstead and Bridlington Parks then source funding for the redevelopment of other Pocket Parks.)</p>	<ul style="list-style-type: none"> • Children and young people staying safe in their community and online • Support young people with information on education, employment and training to • To provide information, research time and signpost young people to information and other services that support development and learning. <p>March – June – All direct youth session were cancelled during this period due to the need to social distance. Venerable families were identified and targeted for a visit each week from a youth worker. Families were also supported with children’s activity packs. In addition, families were assisted to access the food voucher scheme and local food banks.</p> <p>Kirstead Park –The became the source of a large number of resident complaints, they are asking that some kind of youth intervention takes place to help reclaim the site for young people and make it a safe space again for families.</p> <p>Bridlington Park – Councillors have committed £10,000 for the regeneration of this site, which should commence this year.</p> <p>- Similarly, there was an increase of resident complaints due to the number of people accessing the site causing a number of ASB issues, even though it had been locked to ensure social distancing.</p>	
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Health Nottingham

Priority (NAT, Ward Pledges, Ward priorities)	Progress since last area committee	Lead
<p>Raise awareness of specific health issues in the local community to improve health & wellbeing</p> <ul style="list-style-type: none"> • Increase use of local drug/alcohol services • Healthy lifestyles • Domestic violence 	<ul style="list-style-type: none"> • Framework provides a substance misuse service for homeless individuals in the Ward. The team manage a detox bed for Nottingham City residents. A purpose built property is located on Ortzen Street. There is capacity for 20 residence using the facility and a NHS short-term placement. The facility is running at full capacity. • Domestic Violence - Awareness raising information was provided on line and via Facebook page. • Public Health to report annually at Area 4 Committee, a new date to be confirmed. 	<p>Framework</p> <p>Police</p> <p>Community Protection</p> <p>Neighbourhood Management</p>

Working Nottingham

Priority (NAT, Ward Pledges, Ward priorities)	Progress since last area committee	Lead
<p>Jobs and training initiatives identified by Castle Cavendish.</p> <p>Promote Work Clubs in the ward. <i>(Nottingham Regeneration Strategy)</i></p>	<ul style="list-style-type: none"> • The number of people claiming unemployment benefit in the ward during May, were 1716. • The Employment and Skills Area 4 & 5 Partnership met once this period, to develop a delivery strategy to increase training and long term Job opportunities in the ward. 	<p>Castle Cavendish.</p> <p>NCC – Employment and Skills</p>

List of key current issues (taken from latest NAT Review)

- Reduce ASB at Kirkstead Park, Bridlington Park, Cricketers Pub and St Peters Park.
- Reduce overall crime and ASB in the ward especially that which is noise related in the Student Areas.
- Sustain and increase youth diversionary activities.
- Improve cleaning at all local parks i.e. Bridlington Park, Kirkstead and the Arboretum.
- Promote Small Steps Big Changes.
- Increase recycling; encourage residents to remove bins from streets identified at the NAT as hotspot areas and improve general cleansing of streets.

Opportunities for citizens to engage - forthcoming dates of events and activities;

- **Coffee Morning** – Wednesdays, 10am at the Mary Potter Centre. (Check on line)
- **St Pauls and Pleasant Row Residents** - Meeting every 2nd Tuesday of the month. (Socially distanced meetings).
- **Ward Walks** – 16th September at 10am – High School Tram Stop, 26th October 10am -Meeting Point Mary Potter Centre. (Residents unable to attend).
- **Homework Club** – Hyson Green Library, Term time at 3.30pm. (Check on line).
- **Tots Time** - Hyson Green Library, every Wednesday at 10.30am – 11.15 am. (On hold).
- **Conversation Class** – Hyson Green Library, every Friday Term Time. (Check on Line)

- **Job Club** – Hyson Green Library every Monday, 2- 4pm. (On line service should be resumed)
- **Park Run** – Forest Recreational Ground Saturday Morning (Check on line for date to resume this activity).
- **Hyson Green Youth Club** - Tuesday evening session 5.30-7.30pm, 11-15 year olds -this is open to all young people in the area.(On hold until September)

Appendix 2 – Radford Ward – Priorities

Neighbourhood Nottingham

Priority	Progress since last area committee	Lead
<p>Improve the visual appearance of the Ward.</p> <ul style="list-style-type: none"> • Deep Cleans (Minimum 1 per month) • Reduce fly tipping/litter • Reduce dog fouling • Reduce bins on Street • Operation Graduate <p>Attain a 4* rating by NCH tenant inspectors (The rating now includes opportunities for involvement, partnership working alongside the cleanliness of the estate above the city Cleansing score of 86)</p> <p>(Ward Pledge: Maintain levels of street cleaning and concentrate efforts to crack down on fly-tipping, litter and bins on streets)</p>	<p>Areas Deep Cleaned:</p> <ul style="list-style-type: none"> • Lenton triangle area • No ward walks have taken place due to COVID shutdown • Complaints of general rubbish increased during lockdown along Alfreton Road and Radford Boulevard corridor • Bins pulled off street by CP July 2020 • Lockdown provided an opportunity to deep clean streets in the Lenton Triangle – completed June 2020 • Dog fouling on Independent Street continues to be a challenge – clean ups and dog ops continue • 9 graffiti actions in June 2020 • 42 fly tip investigations in June 2020 • Tasking to look at trade bins on the street along Alfreton Road corridor and call meeting with relevant partners • Waste management and recycling messages for students to form part of welcome week <p>(Stats are taken from the June 2020 Crime Drug Partnership NAT Report)</p>	<p>Street Scenes</p> <p>Neighbourhood Management</p> <p>Nottingham City Homes</p>
<p>Work with student stakeholders, Community Protection and Cleansing to address parking, noise and waste issues in student area</p>	<ul style="list-style-type: none"> • We utilise the Code of Conduct for the University and students, whereby students who are issued a CPNW are also subject to 	<p>Community Protection, University of Nottingham</p>

<p>(Ward Pledge: Work with local residents and Traffic Management to deal with traffic safety concerns and inconsiderate parking)</p>	<p>disciplinary action.</p> <ul style="list-style-type: none"> • Ongoing inspections of properties in the Lenton Triangle to identify waste issues and either refer to Cleansing to remove or Community Protection to enforce. • Operation Corridor to provide a dedicated high visibility Community Protection patrols on Friday and Saturday nights till 4.00 am from September as students start to return for new academic year. • The ASB car is staffed by PCSO and CPO to maximise powers. It operates evenings and is tasked to all ASB jobs. • Parking restrictions being consulted on around the Blooms Grove Road Industrial Estate. • Salisbury Street parking and junction protection scheme consultation complete. • During the COVID 19 lockdown All Souls Church, Mount Zion and Himmah plus other organisations and individuals provided support for shielding and vulnerable members of the community 	<p>Nottingham Trent University Cleansing, Traffic Management and The Police</p>
<p>Prune/ Remove trees in problem places and introduce replanting schemes in more suitable places</p>	<p>None this quarter</p>	<p>Tree Services</p>

<p>Promote a sense of identity for the Ward and develop activities that contribute to the building of strong cohesive resilient communities, where people feel they belong.</p>	<ul style="list-style-type: none"> • Primary Arts Studio continues to offer activities for local people and has recently been the beneficiary of a Councillor Grant to conduct a feasibility study to help upgrade the building • Partners are seeking opportunities to develop new residents groups in the area and community hubs • Welcome to Radford signs design and locations agreed 	<p>Neighbourhood Management, Primary</p>
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Safer Nottingham

Priority	Progress since last area committee	Lead
<p>Reduce antisocial behaviour, burglaries and vehicle crime</p>	<ul style="list-style-type: none"> • Operation Corridor continues throughout term time • Crime prevention advice with Safer Housing team to be given out during student welcome period • Late night patrols in the Lenton Triangle during term time. The ASB car is staffed by PCSO and CPO to maximise powers. It operates in the evening and is tasked to all ASB jobs. • Asb has reduced during COVID 19 shutdown but incidents peaked during June as students returned to collect belongings. 	<p>Police, Community Protection, Universities, Neighbourhood Management</p>

<p>(Ward Pledge: Strengthen and support our local communities to keep them safe and work with the Police and Community Protection to reduce crime and anti-social behaviour)</p>	<p>Universities and CP worked in partnership to highlight issues and take action where necessary and co-ordinate students returning.</p> <ul style="list-style-type: none"> • 11 student alcohol surrenders during June 2020 • CCTC cameras relocated in line with new issues identified through the NAT. CCTV camera has had a major impact in reducing asb at a particular hot-spot. • Victim based crime down 2% year to date • Theft down 18% and burglary down 13% year to date during the COVID 19 lockdown • ASB increased by over 100% and a similar increase in deliberate fires during the lockdown • Hate crime increased from 6 to 20 incidents in this period • Domestic violence increased by 47% <p>(Statistics from the June 2020 Crime and Drugs Partnership NAT Report)</p>	
<p>Improve traffic flow and safety in the Ward</p>	<ul style="list-style-type: none"> • Residents Parking Scheme for Argyle Street and Clifford Street area complete. 	<p>Traffic Management</p>

Families Nottingham

Priority	Lead	Progress since last area committee
<p>Increase the provision and delivery of events in the Radford area.</p> <p>(Ward Pledge: Improve local parks, play areas and youth provision)</p>	<ul style="list-style-type: none"> • Due to COVID 19 lockdown, no events were delivered during this period. • Following representation from pupils from Radford Academy, plans long term improvement of the Forster Street Play Area are being planned. Bid to WREN for funding being prepared. Contribution from ACF agreed • Citywide activities were delivered to families with young children to support development and well being • Vulnerable families identified and targeted for a visit each week from a youth worker • Parks are leading on a programme of improvements to parks in the area including Forster Street Play Area 	All

Health Nottingham

Priority (NAT, Ward Pledges, Ward priorities)	Progress since last area committee	Lead
Improve the health of older people in the ward and Support Ageing Well in Nottingham		Health, Neighbourhood Management
Improve facilities and promote use of parks and open spaces for physical activity.		

Working Nottingham

Priority	Progress since last area committee	Lead
<p>Raise awareness and signpost to services available to support and access jobs, skills and employment opportunities</p> <p>(Ward Pledge: Support schemes which give local people opportunities for training and employment)</p>	<ul style="list-style-type: none"> • Area 4 and 5 Employment Partnership has been developed to co-ordinate the offer • Jobs advise session to run at coffee morning at Mellers School • The lockdown will result in steep climbs in the unemployment rate and The Employment and Skills Area 4 and 5 Partnership are producing plans to meet this challenge • Number of people claiming unemployment benefit in Radford went up from 540 to 870 from February 2020 to May 2020 	<p>NCC/ NDO/Castle Cavendish/NG7</p>

List of key current issues (taken from latest NAT Review)

- Parking issues on Blooms Grove Industrial Estate – Parking restrictions being considered due to parking from Radford Mills development.
- Cleanliness issues across the Ward continue to be challenging with reports of rubbish increasing during the lockdown.
- All crime has fallen slightly in the ward this quarter and the beat teams continues to target resources on the problem areas. ASB continues to be a challenge. CCTV will be relocated to challenge crime, asb and environmental issues
- The NAT has produced an action plan focusing on priorities identified in the Respect for Nottingham Survey

**Opportunities for citizens to engage - forthcoming dates of events and activities;
None are planned currently due to COVID 19.**

Appendix 3 – City Centre Management Actions

Action	Current Status	Lead
<p>Covid-19 response – closure and re-opening of City Centre and general</p>	<ul style="list-style-type: none"> • 296 Covid business compliance visits undertaken by CPOs with further 51 service requests undertaken by Food Health and Safety teams. • 1,884 Covid welfare visits conducted by City Centre CPOs across the city. • Installation of welcome back and safety messaging, including keep left pavement markings. • Pedestrianisation of Hockley streets between hours of 11.00 am- 6.00am to facilitate greater use of outdoor space by businesses and support social distancing. • Introduction of free fast track licensing scheme for the authorisation of external seating areas to support – with 34 new areas approved. • Activation of Old Market Square, including provision of general use seating area. 	<ul style="list-style-type: none"> • Various including Community Protection City Centre Mgt team CPOs Street Scene Highways/Traffic Management Events team

Action	Current Status	Lead
	<ul style="list-style-type: none"> • Installation of 6 new temporary cycle racks to support those cycling into the city centre – located on Smithy Row, Pelham Street, Carlton Street, Lister Gate x 2; St Peter’s Square. • Deep cleansing of all City Centre streets and street furniture throughout pandemic and on-going. <p>OMS water feature turned off to prevent risk of non-socially distanced use during hot weather. New safety signage also installed.</p>	
CPO Enforcement Actions – Q1 Apr-Jun	<ul style="list-style-type: none"> • FPNs 31 • PSPO Warnings 116 • Waste/Fly-tips 300 • Begging/Rough sleeping 450 • Taxi enforcement 63 • First Aid 77 • Noise 58 	<ul style="list-style-type: none"> • Community Protection (CPOs)
Monthly city centre multi agency walkabouts to identify and address environmental and amenity issues (Castle Ward Councillors included)	<ul style="list-style-type: none"> • Since last Area Committee in March 2020 one walkabout undertaken pre Covid (Friar Lane). • Walkabouts then suspended due to 	<ul style="list-style-type: none"> • Community Protection (City Centre Management)

	COVID but recommenced in August with walkabout in Lace Market and will again now take place on a monthly basis.	
Action	Current Status	Lead
Repair/Refurbishment of Old Market Square terraces	<ul style="list-style-type: none"> • Repairs to South terrace completed July 2020 following release of COVID restrictions. • Repairs to North terrace to be commenced Autumn/Winter 2020 	<ul style="list-style-type: none"> • Highways Infrastructure
Planting of Council House balcony/Refresh of Old Market Square terrace planting	<ul style="list-style-type: none"> • Spring/summer planting of front Council House balcony completed in July 2020. Autumn planting to follow when appropriate. • Remedial planting required for OMS terraces to be identified. • Remedial care programme in place for two Ginko trees within Old Market Square planters (Long Row). 	<ul style="list-style-type: none"> • Neighbourhood Services (Street Scene)
Big Belly Bin replacement	<ul style="list-style-type: none"> • 96 new “touch free” bins installed in City Centre to replace Big Belly Bins. • 22 new recycling bins also installed 	<ul style="list-style-type: none"> • Neighbourhood Services (Street Scene)

	in city centre.	
City Centre Trees – Stump removal and replacement, removal of redundant tree guards, remedial work to tree grills	<ul style="list-style-type: none"> • 15 x City Centre tree stumps removed. • 21 trees new and replacement trees planted in city centre. • Work on-going to install tree grills and tree guards. • 	<ul style="list-style-type: none"> • Neighbourhood Services (Tree Services)
Action	Current Status	Lead
Develop engagement programme with City Centre residents	<ul style="list-style-type: none"> • Work on-going to identify apartment blocks with management committees, and other areas of high residency. 	<ul style="list-style-type: none"> • City Centre Management/Castle Ward NDO
Carter Gate	<ul style="list-style-type: none"> • New tree planted on Fisher Gate planter and planter repaired • Planting scheme complete • Works to trees along Fisher Gate boundary being planned • Re-cycling bins installed but causing fly-tipping – being monitored by NCH • Road markings along Dean Street complete • Barrier on Dean Street continues to cause issues – this may be due to vandalism by resident. NCH to monitor 	<ul style="list-style-type: none"> • NCH/NM

Park Tunnel	<ul style="list-style-type: none"> • Repairs to existing lighting complete • Scheme to remove ledges being worked up. Two quotes received and we are now working with preferred bidder to come up with a final design • Street Scene continue with regular cleaning 	<ul style="list-style-type: none"> • NM/Property/Pest Control
Cliff Road	<ul style="list-style-type: none"> • Consultation on a community green space complete. Major projects and NCN working up a design of the open space taking into account road closure of new access road to through traffic • Residents Parking Scheme – existing scheme to be made 24 hour. Consultation complete 	
Lenton Road Footpath	<ul style="list-style-type: none"> • Design to reduce cycle speeds through footpath being designed up 	